

PM Service Staff

Job Description

Job Responsibilities

Service

- Provide excellent customer service;
- Greeting customers and making recommendations, including upselling;
- Preparing coffee drinks, shakes & juice smoothies;
- Ensuring the quality of food & beverages before serving the customer;
- Preparing payments and making change for customers;
- Managing orders (in-house and delivery) by phone or iPad.;
- Cleaning tables and maintaining cafe cleanliness;
- Assist with stock control, inventories, and supplies ordering, including assisting with receipt collection;
- Follow new processes to assist staff and customers;
- Assist with reviewing expenses and opening and closing cash sales effectively;
- Following and maintaining Key Performance Indicators of the team;
- Other tasks as requested by the Manager.

Requirements

- At least one year working in a café or restaurant, at least partly in English
- Excellent English skills and native Khmer language (speaking, reading & writing)
- Experience making espresso drinks
- Minimum 1-year contract + 3 Months probationary period (15 months)
- Willing to work hard and <u>fast</u>.

Hours

Weekly: 46 Hours per week

Monday - Friday: 1230PM - 830PM

Saturday or Sunday*: 6 AM – 12 PM or 745AM – 215PM

The weekend schedule will change periodically, but the staff will always have one day off.

Compensation

\$180 - \$250/month, depending on experience, language level, and attitude.

How to Apply

Send CV by Email

Send your CV to eat@amatakkettlebellcafe.com

Use "PM Barista Application" as your subject line.

In Person

Or drop by in person at our café at #16 Street 470 in Toul Tom Pong